

Fairport OCED Parking Study - Survey Responses and Comments

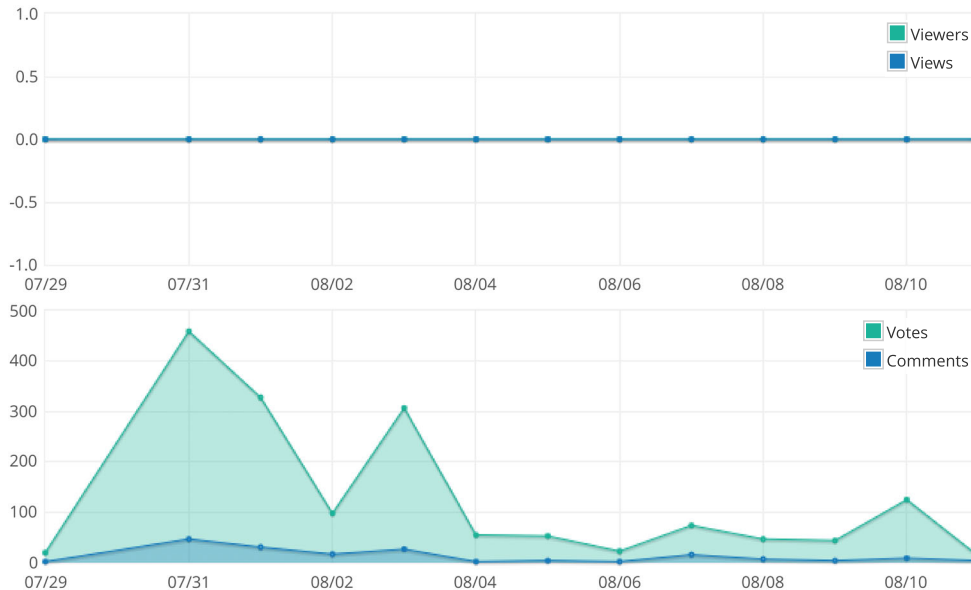
MOVE + REMOVE FROM REPORT x



Project Engagement

IEWS	PARTICIPANTS
439	109
RESPONSES	COMMENTS
1,744	185
SUBSCRIBERS	
35	

Engagement over time



Web Traffic by URL

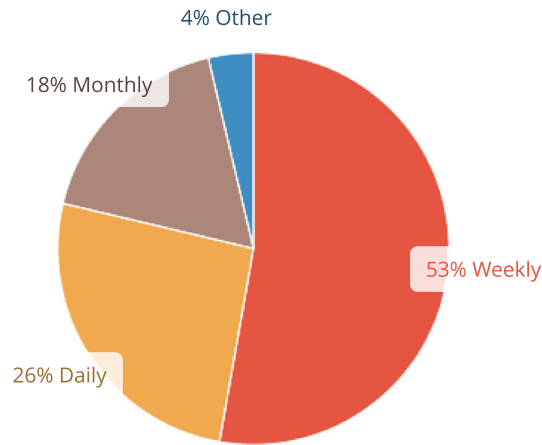
URL	Visitors	Views
https://publicinput.com/fairportparkingstudy	269	344
https://publicinput.com/t4500	77	97
https://publicinput.com/Project/AccessCode	15	37

Referral Traffic Sources

Count	Domain
37	t.co
30	m.facebook.com
23	publicinput.com
17	l.instagram.com
6	lm.facebook.com
5	l.facebook.com
2	bit.ly
1	crowd.mailchimp.com

121 Total

How often do you frequent The Cannery and nearby businesses?



108 respondents

Please tell us about yourself. Check all that apply.

65%	I am a customer/visitor	69 ✓
36%	I am a Village resident	38 ✓
13%	I own a business in the Village	14 ✓
12%	I work at The Cannery or neighboring businesses.	13 ✓
8%	I work elsewhere in the Village	9 ✓
8%	Other	8 ✓

106 Respondents

Which parking lots are you familiar with? Check all that apply.

98%	The Cannery lot	103 ✓
86%	The Box Factory lot	90 ✓
80%	The public parking lot behind Riki's	84 ✓
77%	The public parking lot on the east side of North Main Street	81 ✓
77%	Village Junction public parking lot on Liftbridge Lane East	81 ✓

105 Respondents

No data to display...

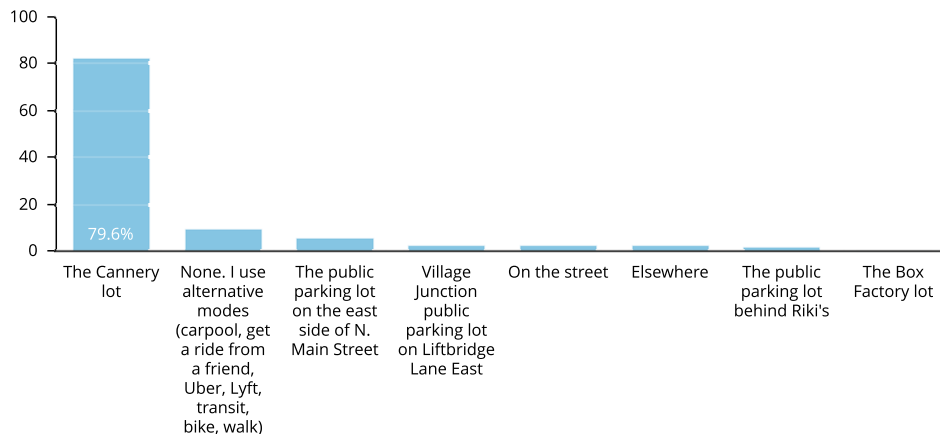
If you're an EMPLOYEE of The Cannery and neighboring businesses, where do you typically park?

48%	The Cannery lot	14 ✓
28%	Elsewhere	8 ✓
14%	The public parking lot on the east side of N. Main Street	4 ✓
10%	The Box Factory lot	3 ✓
10%	On the street	3 ✓
3%	Village Junction public lot on Liftbridge Lane East	1 ✓
0%	The public parking lot behind Riki's	0 ✓
0%	Use alternative modes (Uber, Lyft, transit, bike, walk)	0 ✓

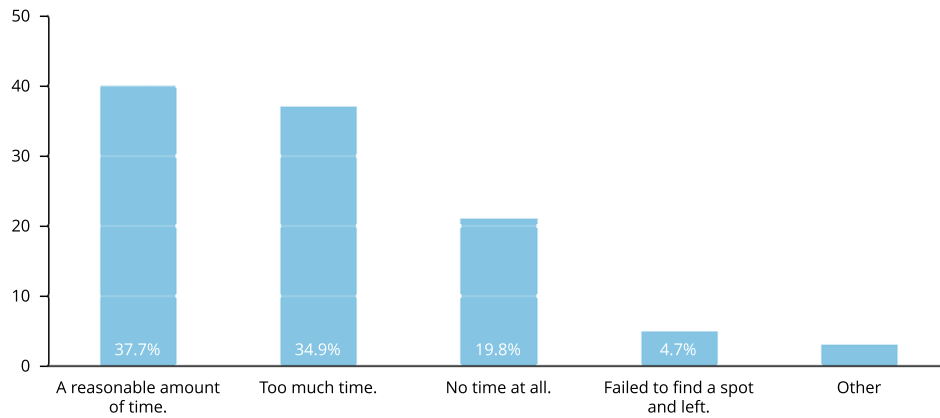
29 Respondents

No data to display...

If you're a CUSTOMER/VISITOR of The Cannery and neighboring businesses, where do you typically park?



Typically, how long do you spend looking for a parking space?



Poll Questions 'Other' Responses:

Depends on the time of day

2 days ago

Depends on the day and time

5 days ago

Walk

12 days ago

Typically, how close to your destination are you able to park?

Average



Very close by.

Very far away.

Based on your parking experience, how likely are you to return to The Cannery and neighboring businesses?

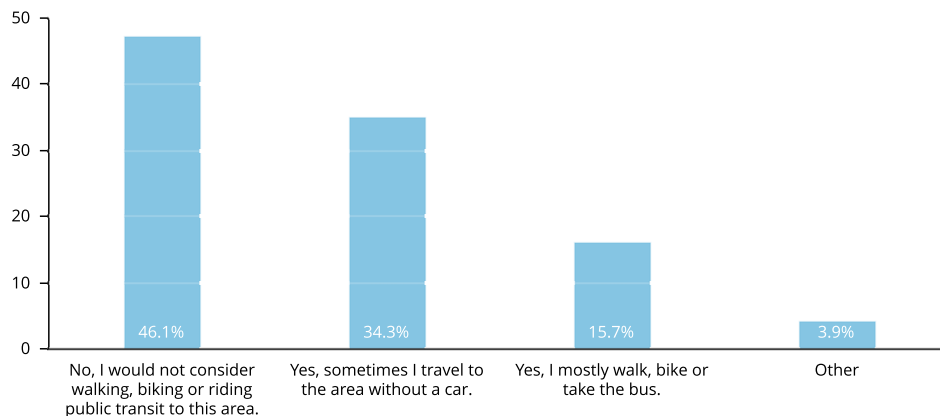
Average



Very likely to return.

Unlikely to return.

Do you ever walk, bike or take public transit to The Cannery and neighboring businesses?



Once you park, describe your experience reaching your destination. How do you feel about crossing Main Street?

No issues crossing Main St

yesterday

I've never had an issue crossing main st. I look left. I look right, and cross when it's safe.

2 days ago

Not enough spots especially with pickleball coming. Would not cross would just stop coming out here

2 days ago

I understand the area and where to cross

3 days ago

Fine. It's safe

3 days ago 

No problems crossing main street

3 days ago

Attempting to parking at the Cannery is horrible. There are not enough spots for the current business and now more are coming?!? The Conking and Calebrese building and lot should become a parking structure. We love the growth of the village but the parking does not support it.

4 days ago

Very dangerous crossing. Cars are coming in and out both ways and it can get confusing about where people are going.

4 days ago

Most of my visits are during daytime hours, I rarely have to cross Main Street. As a operator of a vehicle I often encounter people trying to cross over from the East lot entranceway.

4 days ago

Fine - no worries. Typically, it's because I'm parked in the Box Factory and cross the street to get gelato at Royal Cafe or, at a different time of day, to go to another bar/restaurant. I don't mind walking and drivers are considerate and aware.

5 days ago

It's not ideal ! Especially when it's pouring rain or snowing ... and remember it's Rochester !

5 days ago

I walk in/around the village. Parking is less an issue to me...the level of traffic can be quite high at times, but that's a different discussion.

5 days ago

It's tricky as traffic from High Street are not expecting pedestrians to cross where the parking lot is.

6 days ago

Not crazy about it but I do

6 days ago

Do not cross

7 days ago

Typically fine, but not necessarily here during peak hours.

7 days ago

My office is in the Village of Fairport and there is not enough public parking. If you take away the parking on LiftBridge Lane the lot at Packetts Landing, which is already quite full, will become unmanageable. This is a very shortsighted idea - most people only ride bikes for less than half of the year. Village businesses need parking year round. The caboose that you put behind the B side was unnecessary and takes up additional parking spaces.

7 days ago

I also agree that more cannery parking is needed--particularly reserved spots for families w/children and/or certain businesses--not everyone is there to drink! Why not even metered spots on the empty street on the backside of the building??? There's literally nothing there and could make the town more money AND make it more convenient for businesses & consumers. I know we've had to change our whole schedule to avoid traffic--it was that or stop taking lessons there altogether. I'm glad the restaurants are thriving but the parking situation is killing other businesses there. Beautiful inside but the parking (with aggressive drivers besides) is enough to make you want to never return. I'll never forget having to walk from the furthest point of the parking lot across the street (near the nature trails) in the rain, 9 months pregnant with 2 kids in tow to try to make it to their gymnastics lesson in time. (Which they didn't--and we were almost hit by a car trying to cross the street AT THE CROSSWALK)! As a driver. I know main street is equally frustrating trying to pull out and/or get ANYWHERE in the village

7 days ago

VERY unsafe--especially with a baby, 2 children and the strange traffic light patterns/train/bridge lift and traffic you have there. Why is one side of the road green while the other is backed up at a red light??? Makes no sense and will surely cause accidents. Very difficult to access railroad street as well...just a mess!

7 days ago

It is very hard to park at The Cannery to many businesses and not a lot of parking. Would some parking spots just for certain businesses. Mainly walk as we live in the village on south Main past church. Would love to see a ride share like golf cart to get people around with the village. Not looking forward to a Starbucks coming as they will I think make traffic unbearable at the landing/bank/village parking.

8 days ago

Also agree

7 days ago

With children I would never consider that

9 days ago

I feel that the traffic light at High Street should be moved to the entrance of the Cannery. Making a left out of the Cannery parking lot is unsafe and my least favorite part of going.

10 days ago

Just fine

10 days ago

needs to be a crossing like lift bridge lane

11 days ago

As a Fairport resident, I am disgusted that this has not been an integral part of the planning process. I believe the main option is to build parking over the pickle ball building.

11 days ago

Agreed

7 days ago

Needs to be a crosswalk across from cannery

11 days ago

Not a problem

11 days ago

If I can't find a spot in the Cannery parking lot I go elsewhere, usually Pittsford.

11 days ago

Afternoons/evenings are very busy

11 days ago

Nobody stops for us to cross

11 days ago

Can be dangerous because many cars DO NOT stop for walkers

11 days ago

Crossing Main Street isn't an issue. Parking issues are variable depending on the time of day. My experience with daytime parking is always reasonable whereas evening and night parking is challenging.

12 days ago

It's fine most of the time but the lack of parking and the waved parking requirements that now force patrons to cross Main Street is a huge problem.

12 days ago

Crossing is not a problem. Easy.

12 days ago

I work at Fairport Animal Hospital. Mornings are no problem getting into the Cannery lot, but if I go in to work in the afternoon or when I return from lunch break, I often have to wait due to backed up traffic from train or bridge, to get into the parking lot. I prefer not crossing the street at the crosswalk at High St/Main St because it seems dangerous. Some of my co-workers have almost been hit by cars crossing there.

12 days ago

I work for Faircraft Brauhaus. I typically arrive between 3:30-4 and often struggle to park in our employee lot

12 days ago

Generally easy to cross at a crosswalk

12 days ago

I always cross at the light

12 days ago

Traffic is often difficult on Main St however, mostly manageable. Would like to see more crosswalks near adjacent parking lots

12 days ago

Use cross walk at High Street

12 days ago

Main St could use a cross walk between the train tracks and the cannery. J-walking there is pretty typical. It might also encourage people to use the gravel overflow parking lot across the street more.

13 days ago

Safe

13 days ago

Not good. I have been hit by a car crossing the sidewalk in front of the east side lot across from the cannery

13 days ago

I cross when there is no traffic or at a cross walk.

13 days ago

It's fine in the warmer months but when it's colder or raining it's less likely I'd get out if I'm too far away. Crossing is ok. Lights at the crosswalks would be good. With that said there are too many crosswalks south of the tracks.

13 days ago

It's tough occasionally

13 days ago

If people use the cross walk it should be fine, but the cross walk is in a strange place compared to where most people are walking. Many of my customers have small children and do not want to try to cross the street with them.

14 days ago

I wish that they had the crosswalk light up signs that Canandaigua has that alerts cars that a pedestrian is crossing I have seen near misses late at night

14 days ago

Cars tend to fly through the light next to the FVI...of there were flags (like in Pittsford Village), that might help.

14 days ago

Pretty basic...Stop-Look-Listen,in every direction before proceeding/"the beer's on ice and will wait for you"

14 days ago

Not everyone is there to drink...and shouldn't have to park a mile away or risk being hit by a car to bring their children to a gymnastics class. But for the bar/restaurant customers, yes, i agree.

7 days ago

I've been lucky and always get in cannery lot. Be fun to have a trolley that goes around village. Makenproung centeal to the different areas of village with Cleary accessible and identified paths to those areas

14 days ago

Have to be careful and try to use crosswalks however the traffic drives too fast and sometimes doesn't see or stop

Need more signage and crosswalks with flashing lights

14 days ago

It's fine if you're at the light at Main and High Streets

14 days ago

If I am going to be on the west side I park in cannery if I go to east side mulconreys,etc I park in that lot

14 days ago

Most of the time drivers are considerate & I don't have long to wait.

14 days ago

I have no problem crossing Main Street, other than a short wait sometimes. I feel safe but I think it could be challenging for parents with children or for senior citizens or people with mobility issues.

14 days ago

I generally use the crosswalks to cross Main St. I would like to see flashing lights or other improvements, as it is about 50-50 whether drivers stop for a pedestrian who has stepped into the crosswalk.

14 days ago

I cross at the cross walks throughout the village and I have never had a concern for my safety. Cars are very responsive to pedestrians in the crosswalks.

14 days ago

I think crossing Main Street is an accident waiting to happen. A walking bridge is needed.

14 days ago

There are not enough crosswalks on Main Street and the ones that do exist are very dangerous to cross. Drivers do not respect the right of way of cyclists or pedestrians. I would support installing raised crosswalks or flashing beacons at crosswalks to get drivers' attention and force them to slow down. I have never had a problem with finding parking.

14 days ago

Crossing g is dangerous in the crosswalk and just from lot to lot
I'm cautious and usually crocs in daylight

14 days ago

Parking is a constant problem in all the lots. There is never enough parking.

14 days ago

I normally don't have to cross Main Street after parking, or I use a cross walk.

14 days ago

With so many people going in and out of lot, back ups at the light, trains and the bridge, the cross walk is not the best way to cross either. Very poor planning.

4 days ago

I'd like more visible crossing for pedestrians and maybe some traffic calming measures, speed table and crosswalks with flashing lights and maybe those flags to increase visibility for pedestrians crossing the road.

14 days ago

Haven't crossed at that location

14 days ago

Very dangerous

14 days ago

It is fine, I use designated crosswalks, which are available at several locations along Main Street

14 days ago

It is fine, I utilize designated crosswalks

14 days ago

Not much issue...should be additional mid block crosswalks (particularly near railroad tracks/street)...Perhaps leading to pedestrian path along north west side of Thomas creek to back of cannery lot.

14 days ago

I watch traffic very carefully and cross only when it is safe. I never assume I have the right of way and just walk out in traffic. There needs to be a stop light when pedestrains need to walk accross. Too much activity and cars on the side of the road blocking pedestrain traffic. Very dangerous to those who feel they have the right of way and a car who can't see or understand that person will just walk out infront of your car.

14 days ago

Crossing Main Street is never an issue.

15 days ago

I work at the Animal Hospital And crossing main street I am taking my life in my hands every time I cross in the cross walk. I have almost gotten run over 4 - 5 times . It is usually crossing from the firehouse side to high street that the cars making a left hand turn just go when the light turns green and do not look for people walking in the cross walk.

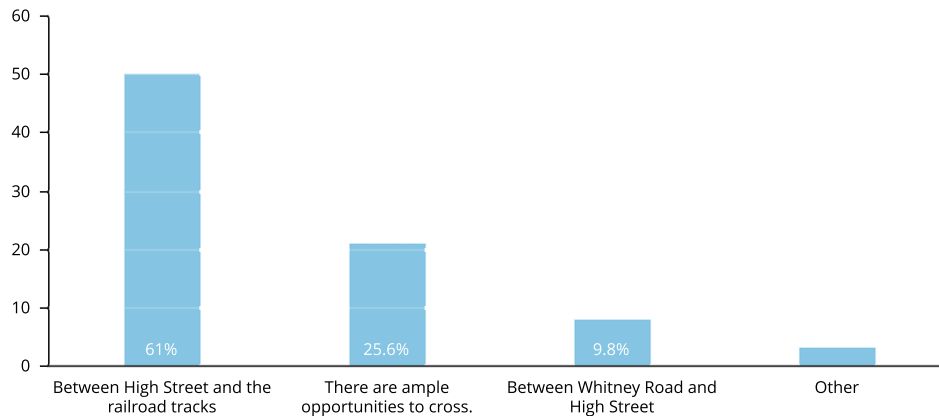
17 days ago

What concerns do you have crossing Main Street? Check all that apply.

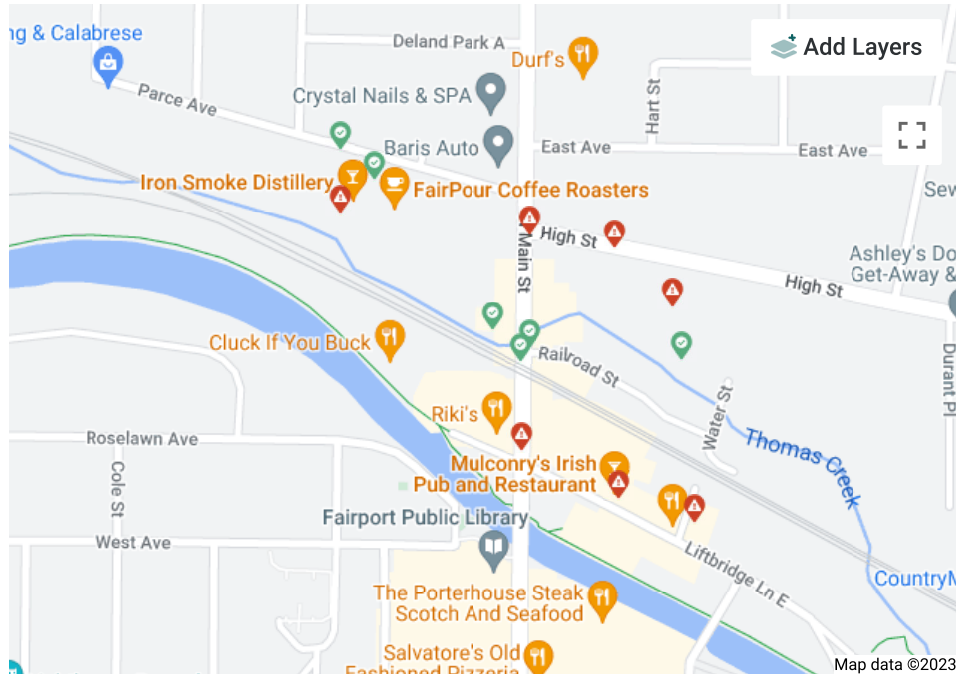
64%	Amount of traffic.	54 ✓
51%	Traffic speeds	43 ✓
36%	Lack of visibility/lighting	30 ✓
19%	Too far to the crosswalk	16 ✓
19%	Pedestrian crossing time is too short.	16 ✓
12%	Other	10 ✓
7%	Width of Main St.	6 ✓

84 Respondents

If there were to be more crosswalks on Main Street, where do you think they would be most helpful?



What other transportation-related thoughts do you have? Using the map below, drag and drop a pin to identify locations of issue and locations of opportunity relative to parking and mobility. Explain in the comments box.



Parcel Ave is far too narrow to allow on street parking on the south side. The Liftbridge Lane bike lane parking reduction plan is of no benefit to nearby businesses and especially an inconvenience to their customers.

14 days ago

Parking garage in back of TJ Ryans and a pedestrian bridge over the tracks

13 days ago

They are saved with the Junction parking not requiring crossing the street. For those who do drink and cross Lift Bridge Lane, danger is added.

14 days ago

additional parking, pedestrian path

14 days ago

add crosswalk

14 days ago

Adding crosswalks and improving signage along Main St would go a long way to slowing vehicles and improving pedestrian safety.

yesterday

Knock down Conking and Calabrese and put in a parking structure

4 days ago

Traffic is awful through the entire village. People speeding, not stopping for pedestrians and just poor planning as more and more businesses coming.

4 days ago

A pedestrian bridge

7 days ago

An underground parking garage like at the Village Landing should have been part of the original renovation of The Cannery.

I wish the village would consider a shuttle or trolley to go along Main St from Whitney to Church St from May 1 to November 1.

10 days ago

Traffic light on High Street and Main Street at Village Inn is a pedestrian crossing, could be improved. Sidewalk on Parce Ave does not need to be as wide, diagonal parking could double the spaces that have been approved by village already.

11 days ago

Parking on East Main needs cross walk to Village Inn

11 days ago

None

11 days ago

More parking please

11 days ago

The addition of some type of signa on Main St letting drivers know not to block intersections (i.e. Parce Ave, High Street, etc)

Also, signage to discourage drivers to fill the intersection (i.e. High St & Main St) when either a train is passing thru or bridge is up. Often this creates unneeded congestion and and prevents vehicles going south to turn left onto High St

12 days ago

Bar goers need parking without crossing a major street. A for-fee parking garage is needed.

14 days ago

Any bar adds danger to walking.

14 days ago

Cars do not slow down or stop when pedestrians have the right of way to cross.

14 days ago

Never enough parking here.

14 days ago

Never enough parking in this location.

14 days ago

It's unfortunate that this survey was skewed to create a crosswalk where one organization wants one. No mention of the hundreds of street spots in nearby neighborhoods. No mention of opportunities to partner with nearby private lots that are empty most evenings (peak Cannery use times).

14 days ago

Improved crosswalk visibility.

14 days ago

Crosswalk on West Church at Hulburt is needed

14 days ago

Provide one-side street parking or a drop off/pick-up zone for entrances to the Cannery

14 days ago

There is not enough parking near restaurants, bars, shops, activities.

14 days ago

pedestrian route along Thomas creek...should not impact parking at 71 n main, but requires landlord cooperation

14 days ago

complete sidewalk beyond cannery-highly travelled

14 days ago

Parking lot way to small for number of businesses

15 days ago

What other parking or transportation-related observations, thoughts, or comments would you like to share with the project team?

Improving sidewalks, landscaping, and adding signage and lighting would help encourage people to walk to a nearby parking lot or side street to park when the cannery lot is full.

yesterday

Turning left out of the cannery is difficult. Is there a way to exit out of the back of the cannery?

2 days ago

If there was a way to exit the cannery area from the back, I think it would alleviate some of the traffic flow issues. Or, perhaps make the parking lot a one way in and a one way out

3 days ago

There is no parking in village sufficient enough to accommodate the amount of people coming to village . Employees suffer the most. Build a vertical garage . Offer valet to cannery

3 days ago 

If you have to go into fairport passed 6pm it is impossible to park mostly every day, just about anywhere. The cannery lot is insanely full and there are concerns about emergency vehicles not being able to get through the lot if ever needed. Also I believe a lot of the businesses are seeing somewhat of a loss because people leave when they can't find a place to park. People also create their own parking spots which is a concern in the winter especially.

3 days ago

Parking should remain on lift bridge lane

4 days ago

Parking on south side of Parce. Maximize parking in East lot. Shuttle from South lots to north, and vice versa

4 days ago

There was ample attention to expanding business but little consideration for parking . Huge oversight

5 days ago

Parking should remain on Liftbridge Lane

6 days ago

Not enough parking for all businesses at cannery.

6 days ago

Parking should stay on Liftbridge Lane and more parking added near The Cannery.

7 days ago

Also, again, reiterating how more parking at the cannery and/or street parking on the backside of the building--on the residential street that has not a single driveway on it--would be beneficial for all--consumers, business owners, and the town. That would alleviate some of the traffic on main Street too...that side road is rarely ever used by anyone.

7 days ago

Once again, the traffic lights/flow is confusing and illogical. If a train or lift bridge is in use, both sides of the road should be stopped. For some reason, afterwards, only one side can go which poses problems for pedestrians and cars trying to turn left. (And imagine the impatient drivers who just got the green light after being held up for long--anxious to get through and not letting other cars pull out or turn or letting pedestrians cross). It's just a recipe for disaster and a cluster-you-know-what.

7 days ago

Stop waiving parking lot guidelines. When every business in the lot has a liquor license and similar hours of operation people are going to go elsewhere

10 days ago

Bike Racks as considered in site plan drafts.

11 days ago

Build a parking deck over the top of the new Pickleball building

11 days ago

Additional parking is needed

11 days ago

No

11 days ago

None

11 days ago

Hard to get out of the Cannery - would be nice if there were 2 ways in/out and better directional signage rules about driving in/out

11 days ago

Concerned about expansion and no parking soon to be available at Cannery due to influx of customers after development.

11 days ago

Yes this too!

7 days ago

What is the plan to support the growth in business while simultaneously removing parking. The train caboose removed spots, the cannery lot has waived regulations, the box factory is a private lot. Using local side streets should not be the answer with snow/ice and noise pollution to the local residents who did not cause this problem.

12 days ago

Most drivers don't know not to block parking lot entrance/exit so people cannot get out and this is very frustrating.

12 days ago

Cannery needs more parking, often impossible to find parking on a weekday after 6pm let alone weekends. Love that so many businesses are opening here but parking is the bottle neck for growth at this point

12 days ago

We need more parking around The Cannery for customers. Businesses won't survive here if customers find it difficult to find parking.

12 days ago

We are very fortunate that we live and work in a village that is experiencing growth and sought out by businesses and patrons.

The continue to grow and be a destination needs to continue carefully with a well managed plan, communication and public input.

This survey is a great example of taking a closer look at the village needs before moving forward.

This will allow everyone; residents & business owners and drivers, bicyclists and pedestrians to coexist.

Let's develop a more long term plan and then stick with it.

12 days ago

Drivers/business patrons are often not aware of the difference between private parking and public parking lots. Even with signage some are either unaware or do not care.

Yes, they may be available pathing throughout the village however, at peak (evenings & weekends) parking can be a challenge.

We need to look more closely at additional crosswalks along Main Street, are there adequate number (and clearly designated) handicap parking spaces, additional bike racks may be needed.

With the layout of the village, streets, businesses and parking lots/street parking it is difficult to understand what parking requirements, controls, enforcement are in place when a new business presents a proposal to locate into existing space or build a new space.

12 days ago

What's unfortunate is that there is a perception that the survey was skewed. The list of questions has to address the issues at hand and it appears that it does. Keep in mind that a survey is just that, a survey and then informed decisions or additional surveys can be made to help determine the correct actions for the VOF to take. Without critical data on the number of "visitors" walkers, vehicles or those who ride their bikes, decisions could be made that negatively impact the businesses within the Village. Just an observation with no data other than observations, it appears that there are more vehicle and walker traffic than bicyclists visiting VOF businesses. If this were a viable survey, it should have been distributed to all VOF residents and businesses for a more comprehensive and reliable opinion of the best option for the village.

13 days ago

As a restaurant owner our biggest issue has been cancelled reservations due to older customers not being able to find spots close enough. They don't want to have to walk across the street. There are way too many evening businesses trying to all share the cannery parking lot. The only solution is to go up (parking garage). Also it should perhaps be a one way in and one way out in the cannery lot. It becomes too narrow at some points to pass other cars or turn around when people block access to the other side of the lot.

13 days ago

There needs to be something done to make it visible to people that they can enter and exit the Cannery west, away from all the traffic. The town needs to stop approving more night time businesses that all require parking at the same time of day.

14 days ago

All pedestrian crossings throughout the village should have the lighting for pedestrian crossings. The village is so dark and busy at night.

14 days ago

Do not change traffic patterns/parking near TKs, Mulconry's. Those businesses rely on take-out and food pick up services.

14 days ago

There will not be enough parking when the pickleball courts open in the fall along with the new businesses. Also, where will people park in the winter when snow is piled up and it covers the parking areas?

14 days ago

The new businesses being added to the cannery area are of concern to everyone I know. The available parking will not be adequate.

14 days ago

There is almost always parking available in the Fairport Village Landing and Packetts Landing lots in the evenings when the Cannery lot is often full. Although it really is just a short walk, people seem reluctant to use those spaces. Perhaps a shuttle circulating between those lots, Liftbridge Lane East and the Cannery during busy times would encourage people to utilize the ample parking available there.

14 days ago

A parking garage near the Cannery would be really nice to have, although expensive. The Cannery parking lot seems to be the most problematic due to the number of well-loved businesses there that attract a lot of visitors.

14 days ago

Again, for-fee parking garages are needed. We also need to plan appropriate compensation for private parking lot owners, like the Box Factory.

14 days ago

It feels like this entire parking issue is created by the board when alternative plans have been offered. Poor form by the village board.

14 days ago

not a fan of over-signing streets for regulatory purposes...seems to have less impact than other means of traffic control and clearly marked/maintained pedestrian crosswalks. Good example is driving i81 Binghamton to Syracuse at night...the many signs, reflectors, etc cause more eye strain than benefit.

14 days ago

stop building more places to visit without ample parking! you are setting up business to fail if people can't get there and park.

14 days ago

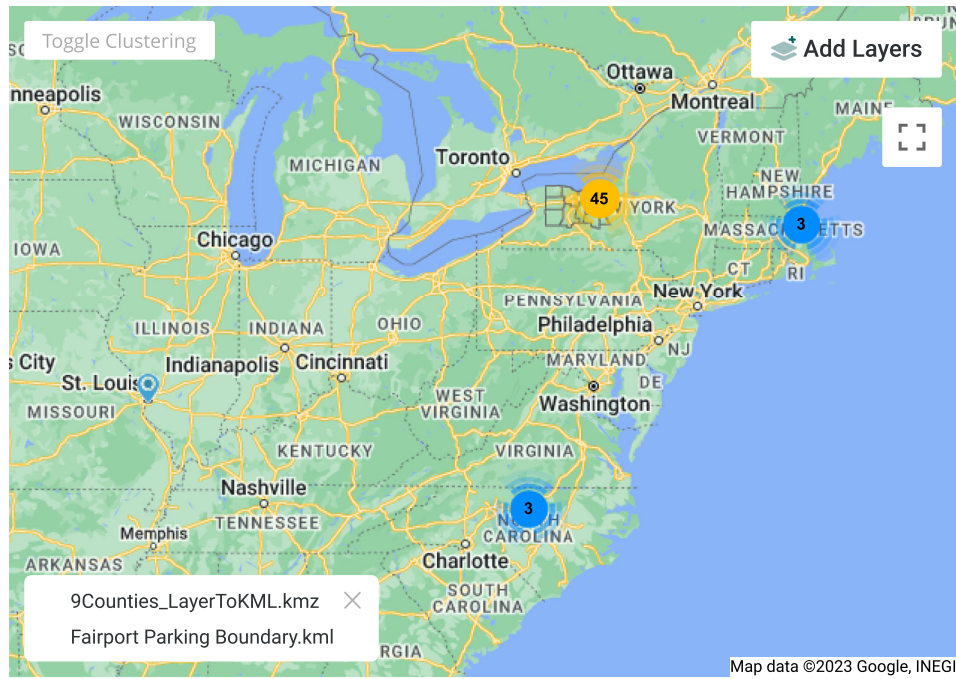
Have the zoning regulations been followed on all of the new buildings? G try here should be a certain amount of parking spaces for a designated amount of retail/ commercial space

14 days ago

In Newark for one of the crossing area they have a Strobe light (solar powered) when the button is pressed for a person to cross. Both sides have one. It catches the cars eye to stop.

17 days ago

Generally speaking, where do you live?



Text Engagement

OUTBOUND TEXT INVITES

0

TEXT RESPONDENTS

6

COMPLETED TEXT SURVEYS

3

COMMENTS

185

HUMAN CONVERSATIONS

0