

May 19, 2011

Strategic Planning & Partnerships Commission

Proceedings by Authority

State of New York,
City of Jamestown ss.:
Mayor's Conference Room

The regular meeting of the Strategic Planning & Partnerships Commission of the City of Jamestown, New York was held on Thursday May 19, 2011 at 3:30 p.m.

Members Present: Co-Chairman Greg Rabb, Co-Chairman Jennifer Harkness, Linda Swanson, Dave Painter, Tom Sweet, Becky Robbins, Len Faulk

Others Present: Lee Harkness, Amanda Chapel, Bill Rice, Peter Lombardi, Jason Stronz, Dr. Lillian V. Ney

Co-Chair Harkness called the meeting to order and welcomed Peter Lombardi as the new Director of Neighborhood Initiatives.

APPROVAL OF MINUTES

The minutes of the March 2011 meeting were approved.

ANNUAL STRATEGIC PLANNING SESSION/DRAFT STRATEGIC GOALS 2011-2012

- Jennifer and Greg went to the City Council to present the goals. Most questions came out of the Health Care action team. It may be a good idea for Lillian Ney to address the City Council at some point. It may be a good idea every quarter to have the Chair of each action team to attend a Work Session.
- There were questions on the medical corridor, where it is and what we're doing about it.
- The location has not been identified. The area was between the Hospital and JAMA has been discussed. Some people said it was between the Hospital and the former Jamestown General. Foote Avenue to the City Line has also been discussed.
- The concept is there and the idea with the potential growth. We can certainly encourage people if they're going to be doing something that adds to the Health Care Industry, to do it in that neighborhood. There are a lot of properties, actually for sale in that area.
- We have a pretty good estimation of what it would take to occupy the space between the Hospital and JAMA.
- Do we really need to have it studied by Goody Clancy? It was pretty costly to have them complete the previous study
- There are two ongoing studies, the BOWA and LWRP that may be able to get some of that study work done.
- The members thanked Amanda who provided the information regarding the areas being reviewed.
- Do we need kind of a heads together on the RFP regarding the medical corridor?
- The BOWA and LWRP program are going to include intense land use planning. The medical corridor would blend into this as a portion of it - not a separate study.

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- One thing that might be best is if we can identify what we're trying to do with the medical corridor. That would be very beneficial because we have to solidify where we're going with this, what it's trying to do and what it's trying to become. That would help get through that process.
- The RFP will go out shortly.
- The committee can give a report at the next meeting.
- Jason Stronz will report at the Waterfront Advisory Committee.
- The expense of having Goody Clancy come to the table was really more than we could handle. Jason Stronz and Andrea Magnuson from the Gebbie Foundation worked on all those properties down there and were able to identify them and categorize them.
- Organizations have been aware of it - they've actually approached and said "we're thinking of building." The Resource Center had some consideration for a new building but that didn't happen. Improving properties that are there - that's probably the main thing as much as making it convenient for patients.

URBAN DESIGN PLAN UPDATE

- Contracts are signed. Things are ready to move. Half of one of the façade restorations is done. They started working on 215 Spring Street. They got about half of the brick cleaned and then the weather turned on us again. We're hoping that they'll get the other half cleaned this Saturday.
- Next Saturday when it's not raining again, they'll do something else.
- The façade restoration project at 209 Pine Street, which is where Suburban Blend is located, contracts are drawn, a contractor has been selected, so we should see work started there by the end of June. They have a lot of new glasswork and a new overhead door.
- We're working with the Que on Second Street. They're doing a business expansion and we'll be helping them with a façade improvement - it's not really a restoration - we're just going to get some new color down there, a new door, and some signage and some awnings for them.
- The biggest project right now is the Winter Garden Plaza. We're hoping to get that started within the next week or so. The City has partnered with us on that project. Our aim is to have it completed by August 1 so that it can be open for the Luci-Desi Festival.
- We are also working quietly on the River Front, waterfront work, part of the Waterfront Advisory Committee. Jason Stronz has been asked to co-chair that with John Merino working with the City on our LWRP process so we'll be closely linked to everything that's happening with that plan.
- The first project that we may see completed is the revisions to and additions to the Alley Art Gallery. A company came in that's going to revise the entire gallery using a different material similar to the Urban Literary Trail. Instead of on the walls the pieces that are on the buildings. They'll have those in frames. Right now there are 17 or 18 pieces on the wall. It will go up to 35. We're going to extend down past Third Street to the side of the first building on the corner of Second Street and Potters Alley. We have a targeted install date of June 1st for that.
- Upper floor development and the potential for upper floor redevelopment downtown. It looks like we'll be able to move forward with that project starting sometime in early June. We have actually had three new business owners/building owners approach me about trying to work with us on an upper floor redevelopment. Our objective is to have two new

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residential units downtown in addition to everything that's happening at the Wellman Building.

- The Wellman Building is making great progress over there. They welcome visitors. They've been showing it off to people. They're still hoping to have at least the first floors done by November and have some showcases for us before the end of the summer so that people can get a look at what's going on.

NEIGHBORHOOD REVITALIZATION PLAN PRESENTATION

- A Neighborhood Revitalization Committee has been formed that meets about once every six weeks. 20-25 people from a variety of sectors in the community meet and are kept informed on what we're doing. There is very good feedback so the committee is functioning very well. The people in it are very interested and engaged in neighborhood issues.
- Two forums were held this Spring to follow up on two forums that were held last year to keep people in the know about what the Neighborhood Revitalization Plan is and also to get some good stories generated about positive things that are happening in our neighborhoods already.
- There are so many neighborhood groups that are doing a lot of work. It's great to highlight those activities so those forums were in late March and late April.
- Right now we're working on the information front on a series of workshops and neighborhood revitalization workshops. We want to cover a range of topics throughout the rest of this year that are relevant to neighborhood revitalization issues. Our first workshop was on neighborhood forestry on May 7th. Our next two workshops that we have planned, is on home improvements that add value to homes in the Jamestown market (updated kitchens, bathrooms on the first floor). That will be a workshop with COI and potentially M & T Bank on June 16th. Everyday True-Value Hardware will be doing a painting clinic - exterior paint clinic on June 23rd, then a Creating Healthy Places on the safe streets workshop on July 14th.
- We're also working with Cornell Cooperative Extension on some gardening workshops.
- This Fall - workshops for energy efficiency issues, a historic preservation workshop on researching the history of your house, incorporating the history of neighborhoods and revitalization planning will be held.
- A poll will be put on our Facebook page to see some ideas that people might be interested in for workshops. One was helping people learn how to form neighborhood organizations.
- There are a couple of really good and pretty sophisticated neighborhood organizations in Jamestown. We need more of them in other parts of the City that currently don't have a lot of organizing capacities.
- We're working with a bank on potentially sponsoring the workshop series for the rest of this year.
- A bunch of projects are underway as well. The flagship project coming straight from the Neighborhood Revitalization Plan - the cluster initiative we're calling the Renaissance Block Challenge, getting clusters of neighbors to work together on planning some neighborhood improvement projects.
- We have four clusters that are completing final applications. The final applications are due tomorrow. Three of these applicants are on the north side; one is on the west side; and all together in these four clusters, there are about 30-35 participating households.

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- We have funding from the Sheldon Foundation, from Linea, from the Community Foundation and we have a few other sources lined up. It looks like we'll be able to do at least three of these four clusters and potentially all four clusters.
- Once that gets started we will then work on each of these 30-35 participants with exterior improvements. The deal we're working with each of the participants is basically a dollar for dollar match on exterior improvements up to \$1,000. There might be some flexibility depending on the resources of the participating household. That's a big project.
- Another one that compliments that cluster idea is a partnership with Habitat for Humanity of Southern Chautauqua County. They're not building houses right now at Habitat because there isn't much of a need to build new affordable homes in Jamestown so they're beginning to re-concentrate their efforts on helping homeowners with paint and exterior repairs. We're working with them and the Department of Development to come up with a list of homes that might be good participants in that program - people who live on high visibility streets in Jamestown that might have gotten a painting violation from the Department of Development who might not have the resources or the physical ability to paint their homes. We'd like to work with Habitat to partner volunteers with those homeowners to make some instant visible improvements in a lot of neighborhoods there.
- The other item we are working on is curb appeal. That's also mentioned in the Neighborhood Plan. We're working with gardening groups and the Creating Healthy Places Program at the Chautauqua County Health Network. They've convened gardening groups and they all are promoting community gardening in Jamestown, but they each have sort of different missions. Some groups are promoting gardening as a way to improve eating habits in Jamestown, others for physical activity, others for beautification and youth engagement and reusing vacant land. There are all these different groups that have promoting community gardening for slightly different reasons and we're working with them to come up with an umbrella identity for all of these gardening efforts. It's called Grow Jamestown. This will be sort of a brand that a lot of gardening activities in Jamestown will utilize to sort of show their affiliation with all these other gardening efforts in the City. As part of this Grow Jamestown effort, we're working on a curb appeal program this summer to recognize good front yard gardens in the City and recognize the value that they have contributing to the beauty of neighborhoods and adding market value to homes in neighborhoods. It's based on the Buffalo and Bloom Bottle where in the month of June residents will be able to nominate gardens that they think add curb appeal to neighborhoods. It could be their own garden; it could be a neighbor's garden or a family member's garden. In July we'll have some volunteers visiting the gardens that are nominated. If they meet the criteria that we set up, they'll plant a little sign that designates the garden as a Grow Jamestown garden. They need to take a picture and put it on a project website hosted by the JRC.
- Related to the gardening effort there are a few things we're doing on vacant lot re-use as homes burn down or are demolished in Jamestown. It leaves vacant lots and we'd like to find ways and demonstrate ways of reusing the land so that it doesn't just become fallow and garbage strewn. A grant application in partnership with the Audubon Society was completed to have a demonstration rain garden on a vacant lot in Jamestown. If we get this grant in August, we'll be selecting a vacant lot somewhere in the City, hopefully a high visibility location and working with Audubon to design a rain garden that will demonstrate both ecological reuse of vacant land to improve water quality and also the potential for rain gardens to add beauty to neighborhoods. This could be something that could be replicated in other parts of the City on vacant land.

- We're also working with COI on a vacant lot adoption program. COI is interested in taking on some vacant lots, have their crews maintain the lots and working with us to find volunteer groups to put together community garden projects to both develop a community garden and to sort of maintain a community garden over time.
- Demolition is an issue that we have been talking about with the Department of Development, thinking of ways to reduce the cost of demolition. That was a major problem pointed out in the Plan – the fact that it costs \$20-30,000.00 sometimes to tear down a vacant house. We are working with them to look at ways of bringing that cost down so we can stretch the City's demolition budget a little bit farther. The City actually has \$200,000 in the 2011 budget for demolition.
- Discussions have been held with the Buffalo Commissioner of Inspections and Permits. He oversees their demolition program. We are trying to see if there are lessons we can learn from Buffalo where they're demolishing 1,000 or 1,500 homes a year to see if there are cost-saving techniques that they apply.
- Rental registration was a topic that came up last year that when the Revitalization Plan was in the adoption process. There were some problems and some opposition from the community on some of the proposals. Rental registration programs in other cities are being reviewed to see different models that might be workable in Jamestown that would meet the needs of the City in terms of being able to have good oversight of rental property and provide the oversight of the housing stock that's needed. In addition, address the concerns that might have arisen last year from the landlord community.
- Vacant Property Registration is being completed in a few cities including Binghamton where they require owners of vacant properties to register with the city. At the same time, they declare their intent to demolish the house, to maintain the house, or to rehab the house. It not only gives the city a good idea of where all the vacant buildings in the city are, but it also puts the owners on the spot, forces them to decide and to tell the city what they plan on doing with the building. It gives the city knowing where the vacant buildings are and what the owners intend. The city has a chance to connect those owners with resources whether it's resources on rehabbing the house or resources on demolishing. It could mean connecting a private owner with a program like Buffalo Reuse that allows us to use the salvageable value of the house as a tax deductible donation. There are lots of good things that could come out of something like the vacant property registration program.
- Mr. Lombardi acknowledged the blueprint was there so it's been easy to land in the spot and start implementing the ideas that were already there.
- The members acknowledged how much has been accomplished in such a short amount of time.
- This had been a group effort. Many people around this table have played major roles. We are glad Pete is here. The Renaissance Corporation is such a supportive group. Jason Stronz has taken on leadership and the two of them are real colleagues. Funding in these times is most difficult but folks did come forward, banks again, because we really have a program that is funded this year.
- Co-Chairman Rabb stated that in 1979 he was the Housing Specialist for Southern Tier West and came to Jamestown. He was writing a plan for the three counties. He was told not to mention neighborhoods because Jamestown does not have neighborhoods.
- Tours of the cluster neighborhoods will be provided if requested.
- A walking tour for one of our summer meetings may be beneficial to see them before and then after, would be good.
- A walking tour was done with Charles Buki.

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- It could be opened up to the community because it'll get more people involved as to what could take place in their neighborhood.
- The number of applications for the Renaissance Block Challenge was low this year but if attention is paid to the clusters this year more may compete next year.
- Two years of funding has been provided so we need to have people catch on to what is going on this summer and to sell it for next summer.
- We have invested in a flip video camera, HD Video Camera, so we can do some walking/video cinema photography tours of those areas.
- The Community Foundation was really surprised at what could be done with a little bit amount of money. They couldn't believe there'd be any impact whatsoever with that so they were very surprised.
- The hardest part is getting more people involved. There's been some frustration expressed, including by some council members, because they go to the forums and there aren't a lot of people there. It takes time. The other problem we run into as we did at the last forum is there's still a certain amount of negativity and cynicism out there. It was handled very well at the last forum. If somebody had a problem that could really be fixed – like the one lady on Royal Avenue – we looked at the place. We still have to overcome this idea that “it doesn't matter – we can't do it.”
- It will take a long time because they've sort of grown up in an atmosphere of trying hard to report a house that's really bringing down the neighborhood and because of the nature of the beast with the owner living elsewhere and the bank holding it nothing could happen. When you get reinforced with that time and again, trying to report it but yet nothing happens, you get into that mode. It's going to take a long time with a lot of positive results to overcome. It's just a psychological thing.

JAMESTOWN'S NEXT GEN TASK FORCE

- Joelle Conti-Washer and Jason Stronz have started to try to re-engage people with the Next Gen Group. A survey was put out this week on Facebook and to the email distribution list hoping that we can sort of decide what people want.
- One of our big issues was trying to sustain that group. Attendance has never been great for the social events. People didn't seem to come back the next time. We're trying to figure out what things people want to do, what their expectations are for a group like this, what this group should be named, rather than Next Gen Leaders, and putting everyone into a group of leadership.
- Maybe it's just about our talented youth; maybe it's just about our talent in the community. We don't even want to put an age on it. It went up on Tuesday and already had 30 replies. We've got some valuable input. People had to fill out the blank comment box too. We will sit down and figure out what our next steps are and hopefully be able to set something up with a little more structure.

HEALTH CARE ECONOMIC IMPACT

- Our committee is a multi-group. It's composed of a lot of different people – the Hospital, The Resource Center, council members, individuals from the Commission, individuals from the Foundation. Two physicians come on a regular basis – the Medical Director of the Hospital and the practicing physician Dr. LaMancuso, the Chautauqua Health Network, JAMA and Chautauqua Works.

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- The work that Jason Stronz and Pete Lombardi do really sets the background for the work that we're trying to do. Specifically right now and intensely in physician recruitment. That was felt to be of a critical nature. There are so many things that you'll see from this other document. There's physician shortage, inadequate availability, access to healthcare, the need to grow our own program. Some of them are long term.
- The physician recruitment piece has a lot of long term pieces to it including loan repayment. A young physician who has an interest in coming here in a primary care specialty already has loans of \$300,000. She just graduated from medical school last week.

For us, trying to get our arms around the need for an endowment of some kind of size that would even help one or two students - it's overwhelming really.

- We're trying to be focused and strategic in knowing the economic impact of medical care and the driver for economics which is the reason it got presented here. What a big piece of the economy healthcare is. We're focusing on the lack of physicians. The power is in the partnership - it's not in one group or another group - it's everybody working together. The only thing that we could have control over and pay attention to is what kind of physicians do we need and how many? We have to all agree as a committee on what that is. These have been mentioned so many times. We have to reaffirm this - but primary care, family practice and internal medicine, orthopedic surgery, OBGYN, ENT - we have no ear, nose and throat doctor here in Jamestown.
- We felt that with certain criteria if a physician came to Jamestown and started working, it was established as a true need, everybody agreed that we need this particular specialist, they got certified by the Hospital, credentialed so that we knew that they were adequately trained, had the proper experience to come here, then we would ask for monies from foundations in a grant request to incentivize this process. The average cost is about \$25,000 for a headhunter or recruiting firm. We were trying to incentivize that and go half and half if it was a bonafide cause. That is the first thing we're going to be trying to do.
- Reimbursement of travel expenses was something that had come up. That's something we don't have direct control over. We don't have direct control over a marketer. We really believe that we need a marketer for our area - somebody who can fill in the gaps. That person's not going to show the doctor the surgical suite, but he'll show him the schools and the community and the beauty around us and the amenities and all that kind of stuff; somebody who could polish it off and help us to recruit.
- That person would have to report to a whole group of people. We thought the physician recruitment piece was a lot cleaner and we could have more control over and we could report back that we, over the course of 12 months, found five physicians; we helped financially make it possible for them to be recruited; and now they're on their own working and taking care of our patients.
- The other thing we think is important is the growing our own program. If you know somebody, if somebody's from here, or if somebody's spouse is from here, the recruitment and the retention in particular is much, much better. If you're from here, you have family here, you recognize the value and the richness of living in a place such as this. All those things are all true. It's much more likely for you to come, and it's certainly more likely for the family to be happy here and to stay here, the networks are in place, the family bonds, etc. We're very anxious to make a big focus on getting high school students to shadow at the Hospital, or physicians' offices, college students who are interested in medicine, medical students to come in and do week long internships or even a whole summer. The medical student that was just here was a senior. She spent two weeks with a family

practitioner and two weeks with an internist. This individual is a woman who wants to come back to our area. Her parents live here; she was born here; she really wants to come back. Her husband is a physician and he will come back as well when she finishes her internal medicine residency.

- The Hospital has really geared up its program to have these students be able to come in. You have to be credentialed in the Hospital. You have to be immunized, etc. This takes a lot of coordination.
- Dr. Rappole has recently been appointed to be Director of Medical Student Education. That coordination is being facilitated by him at the Hospital. We have a good sense of how to encourage our people, our kids here in Jamestown, or our young people, to go into the healthcare professions in general, not just medicine, and to return here.
- Chautauqua Works has had a good program of getting into the high schools and encouraging it in the younger age groups in the “explorer” program. They had a healthcare fair this winter at WCA Hospital that was very successful. Sue McNamara assures us every time we meet that the biggest needs here for jobs are manufacturing and healthcare.
- Two other representatives have been added on this committee. One is the Chautauqua County Health Department and a representative from the WCA Foundation.
- We’re focusing on physician recruitment. All the partners are working hard and working together.
- We’ve actually applied for some grant money to help have a fund that we’re able to utilize for these various committee approved pieces of the puzzle. The only one we’re using the fund for now is the recruitment sharing fee. That money is going to be housed here at the City. The grant application went to four foundations. We have heard positively from two, negatively from one and then another one who doesn’t even have this in their focus is meeting on it tonight. We’ll do a good job and give feedback back to them and be very accountable about the money we have and carry on with our work.
- The revitalization efforts fit right in because the new Emergency Department is a recruiter of physicians, so is the Neighborhood Plan, so is the Urban Design Plan, the LWRP, everything that is discussed around this table has to do with making Jamestown more inviting for all of us who live here and for our new people coming down the road.
- It’s important to note that WCA Hospital has E.E. Austin as their general contractor on the new project. They are a local construction firm. They’ve got local carpenters and we’ve also got local electricians. It’s important when we talk about these projects when we’re talking about the medical corridor; when we’re talking about work done in downtown Jamestown that we try to get local contractors back to work so they can afford to stay here.
- That was very important to all the volunteers who have been working on the WCA Hospital Emergency Department Campaign. It was very important to everybody.

REGIONAL SERVICES SHARING OPPORTUNITIES

- The RFP has been redrafted and it’s being reviewed before we send it back out again. Contact has been made with several consultants to see if they have an interest in applying. No one responded to the previous one. We’re hoping to get that out in June with a decision by September.

COMMUNITY DIVERSITY ACTION TEAM

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- John Merino has been a strong proponent of this.
- The other person who is very interested in that too is Greg DeCinque.
- The United Way has requested to play a role in this capacity in the past with their Project Blueprint. Discussions have been held with Tory Urgang about participating as well.
- The purpose is to get more diversity in every capacity in organizations.
- There are a lot of good folks in churches who aren't really involved in the community. That would be another source. Rev. Tom Sweet agreed to sit on the committee.
- It would be important for the group to sit together and establish goals. What universe do you want to deal with and part of it is just getting people to be part of the decision making processes. Boards and activity groups. Something that you can actually measure and set some goals on in terms of diversity. The same thing could be said for diversity in terms of employment, public agencies, private, etc.
- We have to figure out a better way of integrating the ideas and the hopes and the fears of people who are not on formal groups such as this or other boards. A lot of the young people, some of the young entrepreneurs they're not really interested in serving on boards. We shouldn't think that that's the only way we can get their input is to have them on boards. We've got to figure out some other way. Whether it's an evening meeting where you just casually sit around and talk and then somebody then gets that information to some board who is composed of different types of people who are making decisions. It's not good not to have the links with all these other folks.
- Even though we have the Next Gen Group we're really not engaging and hearing all the voices that we really need to. In the downtown we're not. That has been reaffirmed more than once in the past couple of months. Even though they may not be comfortable by going to an early morning board meeting or late in the afternoon, which is just more formal, there has to be a different way to figure out how we can tap into this. Possibly focus groups.
- A charet may be a possibility.
- John's major concern was the lack of color when I look around this room. Diversity from John's perspective, people of color, Spanish speaking population, etc.
- We just worked with Sarah Winworth on developing a business mix. The advisory committee that put it together did include some of the young entrepreneurs. We wanted to get their input because it's important to get a cross section of what the community is about to get the answers. We deliberately got them involved.
- The Gebbie Foundation had a meeting with young business owners Monday or Tuesday. You could sense there was some stiffness at the beginning but it opened up and it became a real productive and interesting conversation. These people do not want to be on a board, that's not something they can do.
- YWCA has racial diversity in their qualities/overall goals.

JAMESTOWN EDUCATION ACTION TEAM

- The Jamestown Education Action Team that was discussed during our goal setting session—how important the education system is as well that we haven't really addressed in the past. John Garfoot did agree to serve on that action team.
- Carol Hay is a possibility.
- Ray Fashano is now the Exec. Dir. of the Chautauqua County Superintendents.

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- Marilyn Zagora V.P. of Academics at JCC, Roseann Johanson at JBC, Rosemary Kolivas from the Jamestown Learning Council are possibilities.
- The Mayor has spoken often of trying to work towards JCC becoming a four year school.
- A discussion with the folks that we've identified will be initiated.
- Greg Rabb asked to be a bridge on the diversity team to the gay and lesbian community. There are two different cities down here and gay and lesbian people don't get why they're not part of the community. There's no reason to feel that way, but a lot of the people deal with fear, still live with prejudice, discrimination. A lot of gay and lesbian people feel like they're not welcome. We must be welcome. It's two different worlds and it's a constant struggle to bring gay and lesbian people into things. There's a lot of people out there with a lot to offer - talents, education, money, but they don't think they feel like the community wants them here even though it's one of the gayest cities to live in. But it's all closeted, except for a few of us. There is a group out there that we communicate electronically and we can recruit somebody to join us. There are all kinds of talented people out there.

TRAIN STATION UPDATE

- The DJDC is ready to go into a real busy summer season - probably the busiest summer season we've seen in a long time.
- Saturday morning is Hands on Jamestown. Several hundred people have signed up for it.
- We're getting a lot of business start- up requests. This week there have been 10 already. People wanting to come to start a business in downtown Jamestown.
- The Train Station is approaching 80% completion. It is a little behind so it may not be completed by the original ribbon cutting date of August 6th. The bad winter, rain and snow really slowed that whole process up.
- Sarah Woodworth was here. The DJDC has done a building inventory of the entire downtown. The DJDC is going to inventory the type of businesses not necessarily the name. We're also going to inventory the first, second and third floors. If there are businesses there, we'll know what they are. Some businesses downtown people don't even know about. We'll have that done next week and then send it to Sarah.
- The DJDC rolled out the branding program. The logo is "Up close and wonderful", but you can make it "up close and happy", "up close and educational". This is the actual logo. You can put that on your business cards or stationary. Bags were presented to those in attendance.
- Sarah Woodworth hadn't been here in three years, she was part of the Goody Clancy study and did the Economic Development piece. She said she could not believe the change in the downtown over this past three years and how improved it looked.
- She went on a 2 ½ hour tour and got a reintroduction to what we are and where we've come. She couldn't believe how much we've accomplished.
- We tend to take things for granted because we're used to it and so close to it. Somebody that comes back and sees where we were and where we are right now, she just raved about how much we've done so far.
- The efforts are paying off.

The June meeting will be held June 16, 2011 at 3:30 P.M. in the Mayor's Conference Room.

There being no further business, the meeting was adjourned.

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James N. Olson
Director of Financial Services/City Clerk