

## HOTELS AND MOTELS

### *315 Attachment 1*

#### **Appendix A**

#### **Grand Chute Hotel/Motel Incident Reduction Program Mitigation and Cure Procedures [Amended 6-4-2013 by Ord. No. 2013-12; 9-3-2013 by Ord. No. 2013-16]**

In an effort to reduce crime and improve guest and community safety, the Grand Chute Town Board and the Grand Chute Police Department hereby adopt the following program aimed at holding hotels and motels accountable for frequent calls for emergency services and allowing criminal activity on their property.

The Town of Grand Chute hotels/motels may be required to implement the following responses based on their yearly calls for service/room ratio or the nature of the calls. All hotels and motels shall fall under one of three tiers established by the Town:

- (1) Less than or equal to 0.25 calls for service (CFS)/room/year.
- (2) 0.26 to 1.0 CFS/room/year.
- (3) More than 1.0 CFS/room/year, or 2.0 or more CFS in any twelve-month period relating to matters pertaining to prostitution or drug trafficking, or 2.0 or more prostitution-related arrests, or drug-related arrests.

Hotels/motels in tier (1), shall not be required to make any changes to their hotel/motel operation.

Hotels/motels in tier (2) must have a staff member on the property 24 hours a day, maintain an operational surveillance camera in the lobby at all times and participate in a crime-prevention-through-environmental-design assessment.

Hotels/motels in tier (3) must implement all of the requirements for a tier (2) hotel/motel, the middle tier requirements, as well as submit employee names to the Police Department for background checks, train employees in proper management practices, install and maintain surveillance cameras in the parking lots and implement crime-prevention-through-environmental-design recommendations, and provide verification of the frequency to the Grand Chute Police Department.

Examples of collaboration with law enforcement to address criminal activity may be taken into consideration when classifying calls for service.

Other mitigation and cure procedures requested by the Grand Chute Police Department as determined on a case-by-case basis.

The Police Department will apprise the License Committee of results collected through the mitigation process. The License Committee will evaluate this information when making a recommendation to the Town Board, and the Town Board may take this information into consideration during approval or renewal of hotel/motel licenses.