

RESOLUTION NO. 58 - 2017

Moved by: [Signature]

A Resolution approving a Comcast business services agreement for internet services at the 4th and Emerald Street Park to operate the park's video surveillance system ("System").

WHEREAS, the System requires internet service; and

WHEREAS, the City seeks to enter into a business services agreement with Comcast to provide the internet service; and

WHEREAS, monthly recurring fees would be \$114.85; and

WHEREAS, a copy of the contract is attached hereto as Exhibit "A" for approval.

NOW, THEREFORE, BE IT AND IT IS HEREBY RESOLVED BY THE COUNCIL OF THE CITY OF HARRISBURG, that the Comcast business services agreement is approved.

BE IT FURTHER RESOLVED that the Mayor, City Controller and other appropriate City officials are authorized and directed to take all steps necessary to further effectuate the purpose of this Resolution.

I second this resolution [Signature]

YEAS		NAYS
	MR. ALLATT	
	MR. BALTIMORE	Excused
	MS. DANIELS	
	MS. HODGES	
	MR. JOHNSON	
	MR. MAJORS	
	MS. WILLIAMS	
Yeas	<u>6</u>	
Nays	<u>0</u>	

Passed by City Council July 6, 2017

[Signature]

President of City Council

Attest [Signature]

City Clerk

Approved

Returned to City Council with objections

Exhibit “A”

CUSTOMER INFORMATION (Service Location)

Address 1	1821 N 4TH ST	City	HARRISBURG
Address 2	PARK (4th + Emerald St.)	State	PA
Primary Contact Name	Aaron Johnson	ZIP Code	17102
Business Phone	(717) 412-4592	County	
Cell Phone		Email Address	ajohnson@cityofhbg.com
Pager Number		Primary Fax Number	
Technical Contact Name		Tech Contact On-Site?	No
Technical Contact Business Phone		Technical Contact Email	
Property Manager Contact Name		Property Mgr. Phone	

COMCAST BUSINESS SERVICES

Selection (X)	
Business Voice	
Business Internet	X
Business TV	
Service Term (Months)	36

COMCAST BUSINESS SERVICES DETAILS

Business Voice*

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Full Feature Voice Lines	0		
4+ Lines			
Basic Lines	0		
Fax Lines			
Toll Free Numbers			
Equipment Fee			
VOICE OPTIONS	Selection(X)	Total Cost	
VoiceMail	0		
Enhanced Listings			
Auto-Attendant			

Comcast Business Packages

Package Name: NED:SP_D25-\$20_3yr

PACKAGE DESCRIPTION

\$20 MRC Discount off Business Internet D25 (\$99.95) for discounted rate of \$79.95. BI MRC Disc roll to rate card in month 25. Single Play of BI required. 3 year term required. Taxes, Usage, Fees, Equip are Extra

* Voice offers & options not available in all markets.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Speed - Deluxe 25	X	\$99.95
Equipment Fee	X	\$14.95

*Business Internet speed tier selections not available in all markets.

*Internet selections & options not available in all markets.

INTERNET OPTIONS	Selection(X)	Total Cost
Static IP V4/V6 - 1	X	\$19.95
Wi-Fi - Business Wifi Standard	X	\$0.00

Business TV*

TV SELECTIONS	Selection	Total Cost	
Basic			
Select			
Information & Entertainment			
Variety			
Standard			
Preferred			
TV OPTIONS	Selection	Total Cost	
Sports Pack**			
Music Choice W/Comcast Business TV			
Canales Selecto			
Other			
Other			
TV OUTLETS	Quantity	Unit Cost	Total Cost
Additional Outlets			

mini mDTA/mDTA Type	# of Outlets	NRC	MRC

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

COMCAST BUSINESS TOTAL SERVICE CHARGES

Comcast Business				Selection(X)	Quantity	Unit Cost	Total Cost	Total Monthly Service Charge	\$134.85
Business Internet/TV/Voice Installation		X				\$49.00	\$49.00	Promotional Code (if applicable)	
Voice Activation Fee*								Discount On Internet (if applicable)	20.00
Auto-Attendant Setup Fee								Discount On Video (if applicable)	
Toll Free Activation Fee								Discount On Voice (if applicable)	
Directory Listing Suppression Fee									

* Per line activation fee, up to four (4) line maximum charge.

Total Discount 20.00

Total Recurring Monthly Bill:* \$114.85

* Applicable federal, state, and local taxes and fees may apply.

Total Installation Charges:* \$49.00

* Does not include Custom Installation Fees.

GENERAL SPECIAL INSTRUCTIONS

At any time following the conclusion of month 13 of the service term, customer may terminate the services at service location without further obligation to Comcast beyond the termination date, including termination charges. Approved per VP of Comcast.

CUSTOMER BILLING INFORMATION			
Billing Account Name	<u>City of Harrisburg - Public Works Dept</u>	City	<u>Harrisburg</u>
Billing Name (3rd Party Accounts)	_____	State	<u>PA</u>
Address 1	<u>1812 Paxton St</u>	ZIP Code	<u>17104</u>
Address 2	_____	Billing Contact Email	<u>ajohnson@cityofhbg.com</u>
Billing Contact Name	<u>Aaron Johnson</u>	Billing Contact Phone	<u>(717) 412-4592</u>
Tax Exempt?*	<u>Yes</u>	Billing Fax Number	_____
* If yes, please provide and attach tax exemption certificate.			

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .
Signature: _____
Print: _____
Title: _____
Date: _____

FOR COMCAST USE ONLY
Sales Representative: <u>Craig Stadler</u>
Sales Representative Code: _____
Sales Manager/Director Name: <u>Ben Kling</u>
Sales Manager/Director Approval: _____
Division: <u>NorthEast</u>
Lead ID: <u>17017676</u>

BUSINESS CLASS: CUSTOM INSTALLATION & CONSTRUCTION ADDENDUM

CUSTOMER INFORMATION (Service Location)

Address 1	<u>1821 N 4TH ST</u>	City	<u>HARRISBURG</u>
Address 2	<u>PARK (4th Emerald St)</u>	State	<u>PA</u>
Primary Contact Name	<u>Aaron Johnson</u>	ZIP Code	<u>17102</u>
Business Phone	<u>(717) 412-4592</u>	County	<u></u>
Cell Phone	<u></u>	Email Address	<u>ajohnson@cityofhbg.com</u>
Pager Number	<u></u>	Primary Fax Number	<u></u>

TECHNICAL CUSTOMER CONTACT INFORMATION (Service Location)

Technical Contact Name	<u></u>	Tech Contact On-Site?	<u>No</u>
Technical Contact Business	<u></u>	Technical Contact Email	<u></u>
Property Manager Contact Name	<u></u>	Property Mgr. Phone	<u></u>

CUSTOMER BILLING INFORMATION

Billing Account Name	<u>City of Harrisburg - Public Works Dept</u>	City	<u>Harrisburg</u>
Billing Name (3rd Party)	<u></u>	State	<u>PA</u>
Address 1	<u>1812 Paxton St</u>	ZIP Code	<u>17104</u>
Address 2	<u></u>	Billing Contact	<u>ajohnson@cityofhbg.com</u>
Billing Contact Name	<u>Aaron Johnson</u>	Billing Contact	<u>(717) 412-4592</u>
Tax Exempt?*	<u>Yes</u>	Billing Fax	<u></u>

* If yes, please provide and attach tax exemption certificate.

CUSTOM INSTALLATION AND CONSTRUCTION ADDENDUM*

As set forth in Section 2.7 of the Comcast Business Class General Terms and Conditions, Comcast has determined that Custom Installation is necessary for the service location described above as follows:

Total Custom Installation Fees:	<u>\$1,315.10</u>
Less Fees Paid by Comcast:*	<u>\$1,315.00</u>
Fees Due Comcast:	<u>\$0.10</u>

* Any Custom Installation Fee amount absorbed by Comcast must be immediately paid by you to Comcast if the applicable Sales Order is terminated prior to the end of the Service Term. Please sign below to agree to these Terms and Conditions.

CUSTOMER SIGNATURE

By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <http://business.comcast.com/terms-conditions/index.aspx>.

Signature: _____

Print: _____

Title: _____

Date: _____

FOR COMCAST USE ONLY

Sales Representative: Craig Stadler

Sales Representative Code: _____

Sales Manager/Director: Ben Kling

Sales Manager/Director: _____

Division: NorthEast

Lead ID: 17017676

INTER

OFFICE

MEMO

To: HARRISBURG CITY COUNCIL
From: Kirk Petroski, City Clerk
LEGISLATIVE APPROVAL FORM

Date: 6/23/17

LEGISLATIVE APPROVAL FORM/CERTIFICATE OF ACCEPTANCE

BILL NO. -2017 **RESOLUTION NO. -2017**

THE ABOVE LISTED ITEM WAS WRITTEN AND PREPARED FOR FINAL INTRODUCTION AT THE HARRISBURG CITY SOLICITOR'S OFFICE ON:


Deputy City Solicitor

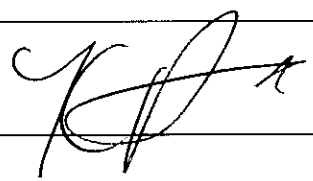
6/23/17
Date

Requested by Department/Bureau: Parks + Recs

Department/Bureau Contact Person: Kevin Sanders

For Action on or before:

The attached was received in the Office of the City Clerk for introduction on

Received by: 

Date: 6-23-17