

RESOLUTION No. 88 of 2018

Moved by: Wanda R. Williams

A Resolution appointing Mr. Josiah L. Yonker to serve as an alternate member of the Zoning Hearing Board of the City of Harrisburg.

**WHEREAS**, the City of Harrisburg adopted a substantial revision of the Zoning Code in July 2014, with an effective date of July 29, 2014; and

**WHEREAS**, consistent with the requirements of the Pennsylvania Municipalities Planning Code, Section 7-323.4 of the Zoning Code provides for a Zoning Hearing Board made up of three (3) members, the term of each member to be three (3) years, with staggered terms; and

**WHEREAS**, Section 7-323.4 of the Zoning Code also provides for the appointment of alternate members to serve on the Zoning Hearing Board consistent with the requirements of the Pennsylvania Municipalities Planning Code; and

**WHEREAS**, Section 903 (b) of the Pennsylvania Municipalities Planning Code states that the governing body may appoint by resolution no more than three residents of the municipality to serve three (3) year terms as alternate members of the Zoning Hearing Board; and

**WHEREAS**, alternate members shall hold no other elected or appointed office in the municipality nor shall any alternate be an employee of the municipality; and

**WHEREAS**, after careful consideration and in consultation with the Mayor, the Council of the City of Harrisburg has determined that pursuant to the foregoing, Josiah L. Yonker should be appointed to serve as an alternate member of the Zoning Hearing Board; and

**WHEREAS**, Mr. Yonker is a resident of the City of Harrisburg; and

**WHEREAS**, Mr. Yonker holds no other employment or office within the City of Harrisburg government nor does he currently serve on any other board, commission or authority of the City of Harrisburg; and

**WHEREAS**, the qualifications of Mr. Yonker to serve in such capacity have been reviewed

and considered by Council, with a copy of his résumé describing those qualifications attached hereto and marked as Exhibit "A;" and

**WHEREAS**, Mr. Yonker earned his Bachelor of Arts (B.A.) degree in Economics from St. John Fisher College; and

**WHEREAS**, Mr. Yonker is currently an Account Manager at USI Insurance Services.

**NOW, THEREFORE, BE IT AND IT IS HEREBY RESOLVED BY THE COUNCIL OF THE CITY OF HARRISBURG** that the Council hereby appoints Mr. Josiah L. Yonker to serve as an alternate member of the Zoning Hearing Board of the City of Harrisburg for a three (3) year term expiring **July 29, 2021**.

I second this Resolution: *Danielle L. Bowers*

YEAS		NAYS
	MR. ALLATT	
	MS. BOWERS	
	MS. DANIELS	
	MS. GREEN	
	MR. MADSEN	
	MR. MAJORS	
	MS. WILLIAMS	
Yeas	<u>7</u>	
Nays	<u>0</u>	

passed the City Council December 18, 2018  
Wanda R. D. Williams  
President of City Council  
Attest: *[Signature]*  
City Clerk

Approved

# **Exhibit "A"**

## Education

St. John Fisher College, Rochester, NY  
Bachelor of Arts In Economics, Minor in Management Finance 2005 – 2009

## Professional Certifications

Licensed Producer, Accident and Health, Life and Fixed Annuities (Pennsylvania license #701025, California license #0K22604)

## Work Experience

USI Insurance Services (formerly Key Insurance & Benefits Services), Mechanicsburg, PA

### Account Manager

2017-Present

- Collaborated with senior leadership and consultants to implement services for new clients and develop client deliverables.
- Researched internal process inefficiencies to develop and implement new procedures to improve productivity.
- Created an automated price quote calculation and reporting system utilizing Microsoft Excel, which resulted in a 200% efficiency gain.
- Automated manual processes through the development of Microsoft Excel workbooks.

### Senior Unit Coordinator

2015 – 2017

- Systematically monitored and reported on key performance metrics, assigned tasks to ensure objectives were met, and made recommendations to senior leadership based on the needs of clients and employees.
- Supervised a boutique customer service center for a large national brokerage supporting clients with 100 to 8,000 employees each.
- Resolved escalated service calls, utilizing a deep understanding of multiple systems and stakeholder priorities to achieve an optimal outcome for all parties.
- Effectively collaborated with CEOs, CFOs, Directors, and Sales Managers to develop strategy in response to highly sensitive customer service problems.
- Trained new employees.

### Client Service Agent

2013 – 2015

- Completed customer service transactions for benefits administration clients.
- Maintained current competencies in multiple systems and healthcare markets (i.e. small and large group, Medicare, individual), to effectively address client and employee inquiries, including internal and external brokers.
- Resolved questions related to billing, claims, benefit structures, employee contribution amounts, benefit strategy, health care reform, new business quoting and sales, and enrollment changes.
- Developed strong working relationships with key parties (including the medical carrier, PBM, plan sponsor, and clients) and utilized knowledge of client programs and needs to effectively resolve member issues.
- Utilized and pulled reports in the employee benefits management system "bswift".
- Resolved medical carrier feed discrepancies through the use of excel lookups and client outreach.

Swedish Hill Vineyards, Romulus, NY

### Winery and Warehouse Laborer

2013

- Engaged with a new industry; learned about winery supply chain management and industrial bottling processes.
- Processed, packaged, and delivered purchase orders.
- Contributed to ad-hoc winery projects.
- Provided customer service in the winery's onsite retail store.

- Developed relationships with schools, social services and law enforcement to support clients' engagement with the community and prevent future delinquency and recidivism.
- Built strong relationships with clients and their families to help support their engagement with the program's mission.
- Responded to, and deescalated sensitive situations between the clients, their families, and the community to reduce interactions with the justice system.

## References

- Laruen Shaffer – [REDACTED]
- Kell Wilkinson – [REDACTED]
- Adam Porter – [REDACTED]

**INTER**

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**OFFICE**

# MEMO

To: HARRISBURG CITY COUNCIL  
From: Kirk Petroski, City Clerk  
LEGISLATIVE APPROVAL FORM

Date:

LEGISLATIVE APPROVAL FORM/CERTIFICATE OF ACCEPTANCE

BILL NO. -2018      RESOLUTION NO. <sup>88</sup> -2018

THE ABOVE LISTED ITEM WAS WRITTEN AND PREPARED FOR FINAL INTRODUCTION AT THE HARRISBURG CITY SOLICITOR'S OFFICE ON:

  
Deputy City Solicitor

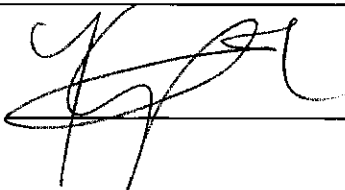
11/9/2018  
Date

Requested by Department/Bureau: Mayor/City Council

Department/Bureau Contact Person: \_\_\_\_\_

For Action on or before:

The attached was received in the Office of the City Clerk for introduction on

\_\_\_\_\_  
  
Received by:

11-9-18  
Date: