

Hotel Operations
6376 Mill Street

The hotel will contain a total of nine guest rooms, one of which will be ADA accessible. The following is a summary of operations:

Guest Check-In

The applicant proposes the following three options for hotel operations. To enable flexibility in operating the business the applicant will periodically evaluate the different models for hotel operation and choose the one that best suits the hotel's needs.

Option A - Guests would check in at a staffed desk in the hotel lobby. A traditional room key or card would be given to each guest to grant them access to the guest room.

Option B - Guests will book a guest room through a website or smart phone app and check in and out using the app. Each guest room door will contain a lock that can be opened via a smart phone through the app.

The app will include instructions on where to park and how to enter the building (from the rear).

Option C - A hybrid of the two arrangements where check in may be done through a phone app during times when the hotel lobby desk is unattended.

Housekeeping Service

Daily housekeeping services will be available to guests.

Contact Person

An employee will be available 24 hours a day, 7 days a week to respond to guest questions and complaints. Each room will have a notice which includes the names and contact information of the hotel representatives, and the time that each is on duty. The hotel rooms will also contain a fire exit plan. This information will also be available on the app and posted conspicuously in the common entry.

In the event that a guest is locked out the employee will be able to unlock the door.

Utilities

The guest rooms will be heated and cooled with package terminal air conditioning units, providing individual heating and cooling for each room via electric heat pumps. The units will be located under a window in each room and require a grille for air exchange on the exterior.

The guest rooms will not have individual kitchens.